

Business Objects

No. of Sites:	3 cities
In Germany	3
No. of ports:	2.000
Copper/fiber:	Copper
No. employees:	125 in Germany, 3900 worldwide

Challenge

Business Objects helps the world's leading organizations track, understand, and manage their business in order to improve enterprise performance. The company has more than 26,000 customers in 80 countries worldwide. For Ralf Bernau, IT/Network Manager remote management of 3 different sites in Germany, and a head office in California USA – almost 10,000 kilometers away – poses quite a challenge. And as if that isn't enough, he's just had to manage the installation of the network in the brand new building in Uptown Munich.



Key Advantages of the PatchView installation

The key advantages to the RiT Intelligent Physical Layer Management Solution (IPLMS) for Mr. Bernau were the switching panels and the remote management capabilities of the PatchView for the Enterprise management software working in tandem with the LED indicators.

Cast list

Customer:	Mr. Ralf Bernau, IT/Network Manager, Business Objects
Distributor:	Bernard Wiesmueller, CTI
Sales:	Martin Strallhofer, RiT Technologies

Quote:

"PV give me for other stuff. I don't have to waste time when there's a problem and I'm in one of the other offices – before I would have to phone into the office, track down someone – usually a salesman who's willing to help - and even if it only took half an hour to explain to him what to look for and where – that's one whole man/hour wasted for small things like a fallen network connection."

Now I can fix things instantly because I have instant visibility into where exactly the problem is. And more to the point – when I send someone to the communications cupboard to fix it – I can see immediately whether it's done properly or not. It's all about control."

- Ralf Bernau -



About RiT Technologies

RiT is a leading provider of intelligent network and infrastructure solutions.

RiT's advanced solutions provide organizations and carriers with everything they need to centrally manage infrastructure assets and networked components for highly effective planning, implementation and operational control, improved reliability and rapid ROI.

Delivering sophisticated features such as auto-discovery and real-time analytics across the infrastructure without interfering with network traffic, RiT transforms traditional network architecture into intelligent scalable infrastructure.

RiT Enterprise solutions address datacenters, communication rooms and work space environments, ensuring maximum utilization, reliability, enhanced uptime, physical security, automated deployment, asset tracking, and troubleshooting.

RiT Carrier solutions provide carriers with the full array of network mapping, testing and bandwidth qualification capabilities needed for access network installation and service provisioning. They are ideal for NGN access network migration, digital services qualification, and access network maintenance.

RiT solutions are deployed around the world, in a broad range of enterprise and carrier environments, including: organizations, branch offices, government agencies, financial institutions, airports, medical institutions, datacenters, and world-leading service providers.

U.S. Headquarters

RiT Technologies Inc.
Tel: +1.201.512.1970
Fax: +1.201.512.1286
1.800.RiT.1647
email: marketing@rittech.com

International Headquarters

RiT Technologies Ltd.
Tel: +972.3.645.5151
Fax: +972.3.647.4115
email: mkt@rit.co.il

RiT Rep. Office in Russia

Tel: +7.495.204.8005
Fax: +7.495.204.8153
email: mkt@rit.ru

RiT Rep. in Italy

Tel: +39.02.9011.2500
Fax: +39.02.9026.9960
email: mktg.italy@rittech.com

RiT Rep. in UK

Tel: +44.870.874.3030
Fax: +44.870.874.3040
email: mktg.uk@rittech.com

RiT Representative Office in China

Tel: +86.10.5158.1808
Fax: +86.10.5158.1809
email: mktg.china@rittech.com

RiT Rep. in Czech Republic

Tel: +42.02.253.41245
Fax: +42.02.253.41241
email: mktg.czech@rittech.com

RiT Rep. in India

Tel: +91.22.2471.5263
Fax: +91.22.2471.1616
email: mktg.india@rittech.com