

# SMARTen Warranty

## Definitions

### RiT

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### Certified Cabling Installer

A cabling installer certified by RiT to install and support RiT cabling products.

### Registered Installation

An installation where registration forms have been completed by a Certified Cabling Installer and RiT has issued a Registered Installation Certificate and a registration number.

### Effective Date

The date of the Registered Installation Certificate issued by RiT.

### Warranty Period

Twenty years from the Effective Date.

### SMARTen Components

The patch panels, communications outlets, cables and patch cords marked by a **C6A** icon.

### Cabling System

Components used to constitute one or more end-to-end cable links consisting of a length of cable, one end terminated in a Patch Panel, and the other in a communications outlet or another Patch Panel. One end of the link may have a patch cord. A Cabling System is defined as any number of such links.

### SMARTen Cabling System

A Cabling System comprised exclusively of SMARTen Components, installed by a Certified Cabling Installer and qualified as a Registered Installation.

### Beneficiary

The person or entity to whom the original RiT Registered Installation Certificate was issued. A new tenant or owner of an existing SMARTen Cabling System must apply for installation recertification and for a new Registered Installation Certificate.

### Standards

ANSI/TIA/EIA-568-B.1, B.2-10 - Transmission Performance Specifications for 4 Pair 100 ohm Category 6A Cabling, ISO/IEC 11801 2.1 edition  
CENELEC EN50173 (200x) for Category 6A/CLASS E<sub>A</sub>  
ANSI - American National Standards Institute  
TIA - Telecom Industries Association  
EIA - Electrical Industries Association  
ISO - International Standards Organization  
IEC - International Electrotechnical Commission

## Warranties

### The Component Warranty

Any SMARTen Component included in a Registered Installation will be free from manufacturing defects in material and workmanship under normal and proper use.

### The Performance Warranty

- Any SMARTen Component for copper cabling included in a Registered Installation of a SMARTen Cabling System will meet or exceed the electrical parameters stated in the above Standards.
- Any copper permanent link included in a Registered Installation of a SMARTen Cabling System will meet or exceed the electrical parameters stated in the above Standards, for permanent links and channels.
- Any copper permanent link included in a Registered Installation of a SMARTen Cabling System will be capable of delivering at least 10Gbps to the workstation.

### The Application Warranty

Any SMARTen Cabling System will be free from failures which prevent any of the application(s) for which the SMARTen Cabling System installation was designed.

## What RiT Will Do

RiT, or a RiT Certified Cabling Installer will repair or replace, at their discretion, defective SMARTen Components which violate the above warranties, with no charge to the Beneficiary.

### Warranty Claim Procedure

- In the event of a system failure, the Beneficiary must rule out potential causes which are not related to the SMARTen Cabling System.
- The Beneficiary will conduct the performance tests using a calibrated and updated test equipment.
- After the problem has been isolated to the SMARTen Cabling System, the Beneficiary must have the installation inspected by a RiT Certified Cabling Installer, and complete a Warranty Claim form provided by RiT. Part of the form must be completed by the RiT Certified Cabling Installer who inspected the installation. The signed form should be forwarded to RiT.
- If according to the form, and in the sole opinion of RiT, there exists a valid Warranty claim, RiT will be responsible for the repair or replacement of the defective SMARTen Components.
- If after inspection, the problem is found to be the fault of something other than the SMARTen Cabling System, RiT and RiT's Certified Cabling Installer will invoice the Beneficiary for all related labor, travel expenses and normal personnel and equipment charges. By acceptance of the Registered Installation Certificate, the Beneficiary acknowledges an agreement to pay all charges considered to be normal industry charges for work completed in regards to processing the claim.

### Limitations

This Warranty is given only to brand new SMARTen Components, installed according to RiT's specifications and instructions, and is valid only if all the following conditions are met:

- The Cabling System is a SMARTen Cabling System.
- UTP SMARTen Components may not be mixed with screened and/or shielded SMARTen Components in one Cabling System. All SMARTen Components are operated within their operational limits, as specified on the appropriate product manufacturer's datasheets, for the whole of the Warranty Period.
- This Warranty applies to the first installation of the SMARTen Components. Any alterations to the original Registered Installation of the SMARTen Cabling System, beyond normal customer interface, must be registered with RiT and a new Registered Installation Certificate must be issued by RiT. If any portion of the SMARTen Cabling System was altered without registration with RiT, this Warranty is void. RiT, at its discretion, retains the right to refuse to register a system it deems incorrectly designed or installed.

### General

RiT's liability under this Warranty is limited in all aspects to the value of goods supplied by RiT and in no event shall RiT be liable for special, indirect and/or consequential damages.

- The Beneficiary relies on his/her own skill and judgment as to
- the suitability of all goods offered and supplied for any particular purpose or for use under any specific conditions. Beneficiary's exclusive and RiT's entire liability arising from or
  - in connection with the SMARTen Components, the SMARTen Cabling System and/or this Warranty for breach of warranty or arising from or in connection with the use or inability to use the SMARTen Components and/or the SMARTen Cabling System, whether in contract or in tort or otherwise shall be limited to the express remedies provided herein.
- This Warranty is in force as of its title date and will remain in force
- until amended by RiT, at its sole discretion. No notice of such amendment will be given. The Warranty version which applies to a specific SMARTen Component is the one which was in force at the Effective Date.
- This Warranty in all respects, shall be construed and operate as an
- Israeli contract and in conformity with Israeli Law.